SAP Analyst (m/w/d)

NDT Global is the leading provider of ultra-high-tech diagnostic inspection solutions, advanced data analysis and integrity assessment services for ensuring the safety and longevity of energy-sector infrastructure assets. Recognized as the forerunner in ultrasonic inspection technologies comprising Pulse Echo, Pitch-and-Catch and Phased Array, as well as Acoustic Resonance (ART Scan) methodologies, the company also deploys a range of non-ultrasonic technologies, such as Inertial Measurement Units, with more under development. NDT Global strategically applies its inspection technologies to detect, diagnose and model various types of threat— circumferential or axial cracks, metal loss, geometry, mapping, and more—across diverse classes of assets. By providing predictive, decision-ready insights driven by the world's most accurate data, NDT Global enables the conditions for asset owners to optimize infrastructure health and drive operational efficiencies while reducing risk and minimizing their carbon footprint.

NDT Global is part of Eddyfi/NDT, a fast-growing, innovative industrial technology group focused on advanced diagnostic technologies to monitor the world's infrastructure health. The Group serves asset owners, large engineering firms, and service companies globally in markets such as Aerospace, Civil Infrastructures, Energy, Mining, Power Generation, and Rail. Eddyfi/NDT believes that advancing science and technology via sensors, hardware, robotics, and software makes the world more productive and safer for people, business and nature. The company employs over 1,300 people throughout 28 offices worldwide and serves clients in more than 110 countries
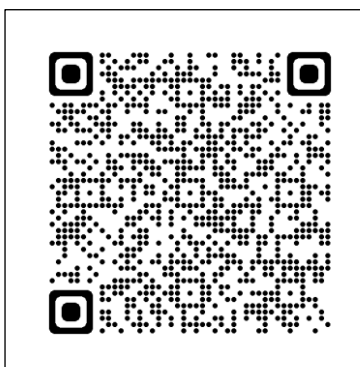
Purpose:
The goal of the Junior IT, Analyst is to provide support to end users by troubleshooting software and hardware errors and installing, maintaining and monitoring computer systems and other peripheral devices.

Responsibilities:
- Responsible for Tier-1 and 2 level of technical support, ensuring timely and accurate completion
- Assists in the maintenance, support, and upgrade of desktop PC, hardware, software, operating systems and distributed printers, ensuring excellent customer service
- Assists in the testing, evaluating, and installing of patches, upgrades, and enhancements to the systems/desktop computing environment
- Performs active directory management for all new and existing employees for user account and e-mail creation, share folders and share driver configurations
- Follows the protocols and procedures documentation for software and hardware usage
- Assists in the management of the stock and inventory of equipment, software and hardware
- Other duties as assigned

Requirements
- Diploma in Information Technology or related education is required
- Minimum of one year of experience working in the IT field is required
- Minimum of three years of experience providing excellent customer support is required
- Must be proficient in spoken and written English

Interested
Please apply via SAP Analyst - Career Portal (dayforcehcm.com)

If you have any further questions please do not hesitate to contact Mr. Tom Sander (Career@ndt-global.com).

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