

1st / 2nd Level IT Support (m/w/d)

NDT Global is the leading provider of ultra-high-tech diagnostic inspection solutions, advanced data analysis and integrity assessment services for ensuring the safety and longevity of energy-sector infrastructure assets. Recognized as the forerunner in ultrasonic inspection technologies comprising Pulse Echo, Pitch-and-Catch and Phased Array, as well as Acoustic Resonance (ART Scan) methodologies, the company also deploys a range of non-ultrasonic technologies, such as Inertial Measurement Units, with more under development. NDT Global strategically applies its inspection technologies to detect, diagnose and model various types of threat—circumferential or axial cracks, metal loss, geometry, mapping, and more—across diverse classes of assets. By providing predictive, decision-ready insights driven by the world's most accurate data, NDT Global enables the conditions for asset owners to optimize infrastructure health and drive operational efficiencies while reducing risk and minimizing their carbon footprint.



Responsibilities

- Responsible for Tier-1 and 2 level of technical support in a global IT support team, ensuring timely and accurate completion
- Installation, configuration, and maintenance of Windows clients (notebooks and PCs, VM's), smartphones, multifunctional devices and network printers
- Assists in the testing, evaluation, and installation of patches, upgrades and enhancements to the systems/desktop computing environment
- Administration of AD/AAD user accounts, groups and mailboxes
- Assists in the management of the stock and inventory of equipment, software and hardware
- Takeover of IT infrastructure subprojects
- Participates and presents IT related topics in internal local meetings

Requirements

- Completed technical training (e.g. IT specialist (m/f/d) for system integration or comparable)
- Professional experience in IT support
- Good experience working in the IT field with hardware and software is required
- Good knowledge of MS Office products, on-prem and Microsoft 365
- An Active Directory and Windows Server certification is preferred
- Experience in one or more of the areas: AAD/AD, Exchange, MS Intune, VMware or Backup preferred
- Must be proficient in spoken and written English and German

Benefits

- Great long-term career prospects and development opportunities
- Challenging tasks in innovative and diverse teams
- Attractive compensation system
- Flexible working environment



Interested?

Please apply via [1st / 2nd Level Support - Karriereportal \(dayforcehcm.com\)](https://dayforcehcm.com). If you have any further questions please do not hesitate to contact Mr. Tom Sander (career@ndt-global.com).

Join our Team!